

Animal Control



What we do

The Animal and Stock Control section is responsible for effective dog and stock control in the Gisborne district. This includes:

- investigating complaints received in relation to dog and stock behaviour
- encouraging dog registration compliance through education, microchip compliance and the maintenance of a district dog database to assist in identifying and processing unregistered dogs. Dog registration data is also added to the National Dog database
- controlling stock on all district roads and on State Highways 2 and 35 on behalf of the New Zealand Transport Agency
- maintaining a service and facilities for the impounding and care of stray and seized dogs and stock
- providing education on dog and stock control, ownership and safety
- monitoring and enforcing regulations and bylaws.

Why we do it

We provide this service to minimise the danger, distress and nuisance caused by stray dogs, and to ensure the control of stock on the roads of the Gisborne district in the interests of public safety.

This activity contributes to the following Community Outcomes

- Tairāwhiti Tangata

Challenges and Opportunities

At the start of 2015 the Gisborne district had a total of 11,246 registered dogs. Council responds to a wide range of animal control service requests from roaming stock to menacing dog behaviour and fouling on streets and beaches. At the start of each year approximately 10% of known dogs may be unregistered requiring Council to locate the dog and follow up registration with the owner. Of the total number of registered dogs 4,504 are working dogs reflecting the large number of farm dogs in the district.

Future challenges and opportunities facing the activity include:

- staff health and safety is often compromised working with dangerous animals. The development of a health and safety framework, regular monitoring of the Animal Control risk register, and an annually updated field manual will seek to reduce this risk.
- there is an opportunity to improve the public's understanding and perception of animal control activities through improved communication and education efforts.
- mobile computing may offer an opportunity to maximise the amount of time spent working in the field and reduce time spent on administration and office based activities.

What are our plans for the next ten years?

What have we been doing?	What will we do in years 1-10?
<ul style="list-style-type: none"> • Providing a high quality dog and stock control service for the benefit of animals, their owners and the wider community. • Providing education on dog and stock control, ownership and safety. • Enabling owners to register their dogs online. 	<p>Years 1-3</p> <ul style="list-style-type: none"> • Complete a stocktake to understand the current levels of service and improvements needed including considering whether the current fees structure is appropriate. • Develop a Health & Safety plan which will cover health & safety training needs, improvements to personal protective equipment and review of practises and procedures. The framework will be implemented in 2015. • Review the Dog Control Bylaw 2010 and the Stock Control Bylaw 2008 in 2015. This will involve consultation with the public.

What have we been doing?	What will we do in years 1-10?
<ul style="list-style-type: none"> Managing and servicing two dog pound facilities. Providing a micro chipping service, and making collars and dosing pills available for purchase. 	<ul style="list-style-type: none"> Develop a communication programme to explain Animal Control activities to our communities, invite their feedback, and involve communities in solving issues. Explore opportunities to use technology to make work more efficient including the use of mobile technology. <p>Years 1-10</p> <ul style="list-style-type: none"> Continue to provide a high quality animal control service for animals, their owners and the wider community. Review the Health and Safety Plan every three years.
<p>We will achieve these plans by:</p> <ul style="list-style-type: none"> Effective business planning, project management and reporting. Developing a professional development framework for staff. Clear and accurate communications around the activities in the business plan. 	

Levels of Service and Performance Measures

Level of Service	Performance measure	Results 2013/14	Target Years 1-3	Target Years 4-10
We provide a service that controls dogs and stock to minimise risk to the public.	Percentage of residents satisfied with Council's efforts in controlling dogs and stock as found in Annual Resident Satisfaction Survey.	48%	50%	60%
	The percentage of routine requests for dog or stock control issues responded to within 48 hours.	Amended Measure	95%	97%
	The percentage of urgent requests involving threats to public safety from dogs or stock with Council response initiated within 30 minutes.	Amended Measure	95%	97%

Forecast Activity Cost Statement

OPERATING REVENUE AND EXPENDITURE (\$000)	Budget 2015/16	Budget 2016/17	Budget 2017/18	Budget 2018/19	Budget 2019/20	Budget 2020/21	Budget 2021/22	Budget 2022/23	Budget 2023/24	Budget 2024/25
Operating Non Exchange Revenue	50	50	50	50	50	50	50	50	50	50
Operating Exchange Revenue	677	694	712	732	753	775	800	826	854	885
Operating Expenditure	619	715	721	738	799	801	787	824	835	909
Net Cost of Service	(109)	(29)	(41)	(44)	(4)	(24)	(63)	(52)	(69)	(26)

There are no capital projects for this Activity